



Nerium EHT[®] Age-Defying Supplement, Mind Enhancement[™] Formula FAQs

Q: WHAT IS EHT EXTRACT?

A: EHT is a naturally occurring, proprietary compound derived from the coffee bean. It is the key ingredient in Nerium's EHT Age-Defying Supplement. It works to help improve normal overall brain health and promote better cognitive function.

Q: HOW DOES EHT SUPPLEMENT WORK?

A: Fundamentally, EHT extract works by helping neurons, the "wiring" of our brain, maintain an optimal functional state by protecting PP2A. Ensuring that PP2A is in a balanced state supports neuroprotection. The supplement is also formulated with B vitamins (B6 and B12) that support common age-related mental decline, and magnesium which has been shown to improve long and short-term memory.

Q: IS THERE SCIENTIFIC PROOF THAT NERIUM EHT AGE-DEFYING SUPPLEMENT WORKS?

A: Yes, the ingredients in Nerium EHT Age-Defying Supplement have been researched extensively and have been shown to work through multiple laboratory assays and mechanisms. Through research conducted by Dr. Jeffrey Stock at Princeton University and research at UMDNJ/Rutgers and Signum Biosciences, EHT – the main ingredient in EHT Age-Defying Supplement – has been found to support normal cognitive and motor restoration and improve overall brain health and performance.

Q: IS NERIUM EHT AGE-DEFYING SUPPLEMENT FDA APPROVED?

A: Nerium EHT is a dietary supplement, not a drug. Although manufacturers must register their facilities with the FDA, they are not required to get FDA pre-market approval.

Q: IS THIS PRODUCT SAFE FOR PREGNANT WOMEN TO USE?

A: No safety testing has been performed on pregnant women. As with any ingestible product, if you are pregnant or think you may be pregnant and would like to try EHT, it's best to consult your physician before use.

Q: DOES NERIUM EHT SUPPLEMENT HELP WITH [SEIZURES, FIBROMYALGIA, VASCULAR DEMENTIA, ADHD, AUTONOMIC DYSFUNCTION, ALZHEIMERS, AUTO-IMMUNE DISORDER, LUPUS, PARKINSON'S, MULTIPLE SCLEROSIS, STROKES, AUTISM]?

A: These statements have not been evaluated by the Food and Drug Administration. Nerium EHT is not a drug. It is not intended to treat, cure or prevent any disease.

Nerium EHT Age-Defying Supplement has been shown to:

- Promote better cognitive function and overall brain health.
- Improve memory and recall.
- Fortify and strengthen natural brain functions.
- Increase focus and mental alertness.
- Protect and support neuronal networking.
- Enhance the body's natural energy stores.
- Boost the body's immune system.

Q: HAS THERE BEEN CLINICAL TESTING?

A: Nerium International's partner Signum Biosciences has done extensive laboratory research. Extensive clinical tests have been planned for the future.

Q: WHAT KIND OF TESTING HAS BEEN CONDUCTED?

A: R&D testing on EHT has been performed at Signum and at several Universities. All this research has been published in peer reviewed journals.

Q: HAS NERIUM PARTNERED WITH PRINCETON?

A: No. Dr. Jeffrey Stock, a professor at Princeton, has worked on the technology that led to the discovery of the EHT molecule.

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Q: ARE THERE INTERACTIONS WITH OTHER DRUGS?

A: Testing for potential drug interactions demonstrated that EHT had a clean profile. To this point there have been no reports of any drug interactions.

Q: WHERE ARE THE ARTICLES SURROUNDING EHT?

A: You are free to research EHT on your own using such resources such as Wikipedia and PubMed.

Q: WILL THIS SUPPRESS MY IMMUNE SYSTEM?

A: EHT has not been shown to have immunosuppressive activities.

Q: ARE THERE PEOPLE WHO CAN'T TAKE EHT?

A: EHT is safe and there have been no reported safety issues. If you have specific health related questions, consult your physician.

Q: IS EHT A GEL CAP?

A: No, EHT is not a gel cap. It is a tablet.

Q: ARE THERE HUMAN TRIALS?

A: Clinical trials are currently being planned and will commence in the future.

Q: WHAT OTHER PRODUCTS CARRY THE EHT EXTRACT OR SIMILAR INGREDIENTS?

A: No other product includes EHT. It is a patented molecule, and Nerium International has exclusive rights to it. It is only available in Nerium EHT Age-Defying Supplement.

Q: ARE THERE ANY PRODUCTS OUT THERE WITH SIMILAR INGREDIENTS AND EFFECTS ON THE BRAIN?

A: We cannot speak to other products that are currently out in the market.

Q: IS EHT AGE-DEFYING SUPPLEMENT GLUTEN-FREE?

A: Yes, EHT Age-Defying Supplement is gluten-free.

Q: WHAT ARE THE SIDE EFFECTS?

A: Based on the safety profile, no side effects have been observed to date.

Q: WHAT ARE THE INGREDIENTS IN EHT AGE-DEFYING SUPPLEMENT?

A: Ingredients in EHT Age-Defying Supplement are listed below in alphabetical order:

- Alpha lipoic acid
- Croscarmellose sodium
- Dicalcium phosphate
- EHT (proprietary coffee extract)
- Huperzine-A (from Huperzia serrata whole plant extract)
- Macrogol
- Magnesium (from 100 mg magnesium citrate)
- Magnesium stearate
- Microcrystalline cellulose
- Polyvinyl alcohol
- Selenium (as selenomethionine)
- Silica
- Stearic acid
- Talc
- Titanium dioxide [color]
- Vanillin
- Vitamin B6 (as pyridoxine HCl)
- Vitamin B12 (as methylcobalamin)
- Vitamin D (as cholecalciferol)

Q: HOW MANY PILLS COME IN A BOX OF EHT AGE-DEFYING SUPPLEMENT?

A: 30 tablets come in a box of EHT Age-Defying Supplement.

Q: IS EHT CONSIDERED TO BE A “PERFORMANCE ENHANCING DRUG”?

A: No. EHT is a nutritional/dietary supplement certified by BSCG (Banned Substance Control Group). BSCG has certified that EHT does not contain any performance enhancing/prohibited ingredients. BSCG is a highly regarded third-party dietary supplement certification provider developed and run by the Catlins, the most respected name in dietary supplements and sports drug testing. The BSCG Certified Drug Free® program includes testing for more than 207 drugs banned in sports and an additional 185 prescription and over-the-counter drugs not banned in sports. Label claim verification, testing for a complete suite of contaminants and audits for Good Manufacturing Practices (GMP) compliance are also conducted. For more information, visit www.bscg.org.

Q: WILL 3UR FREE CREDITS GO TOWARDS EHT LIKE OTHER PRODUCTS?

A: Yes, 3UR FREE credits can be applied towards Nerium EHT on auto-delivery.

Q: WHEN WILL EHT AGE-DEFYING SUPPLEMENT BE AVAILABLE FOR PURCHASE?

A: As of July 21, 2015, Nerium EHT Age-Defying Supplement is a permanent part of the Nerium Age-Defying product line. Additionally, it is available for purchase as an ADO order. The following are the available purchasing options:

• **One Pack of EHT**

- o \$55 (QV/CV: 55/50) – Preferred/ADO
- o \$65 (QV/CV: 65/50) – Wholesale
- o \$75 (QV/CV: 55/50) – Retail

• **EHT 2-Pack**

- o \$100 (QV/CV: 100/90) – Preferred/ADO
- o \$125 (QV/CV: 125/90) – Wholesale
- o \$150 (QV/CV: 100/90) – Retail

• **Complete Anti-Aging Pack (contents: 1 Night Cream, 1 Day Cream, 1 Body Contour Cream, 1 EHT)**

- o \$210 (QV/CV: 210/178) – Preferred/ADO
- o \$235 (QV/CV: 235/178) – Wholesale
- o \$350 (QV/CV: 210/178) – Retail

Brand Partners will also have the ability to purchase EHT Blitz Packs.

• **EHT Blitz Pack (contents: 12 boxes of EHT)**

- o \$500 (QV/CV: 500/450)

Q: IF I ONLY HAVE ONE BOX OF EHT AND NO OTHER PRODUCTS ON MY ADO, WILL I RECEIVE 3UR FREE CREDIT?

A: No, in order to be eligible for 3UR Free you must be enrolled in the Auto-Delivery Order program (ADO) and have an active ADO with at least one Nerium product with a minimum of 80 Qualifying Volume (QV), and EHT only has 55 QV.

Q: I AM GRANDFATHERED INTO THE OLD BODY CONTOUR PRICING, IS THERE A PRICE DIFFERENCE IN REGARDS TO THE COMPLETE ANTI-AGING PACK FOR ME?

A: If you were grandfathered in to the previous pricing, your cost for the Complete Anti-Aging Pack is \$200 USD.

Q: IS THERE A PURCHASE LIMIT OF EHT AGE-DEFYING SUPPLEMENT BLITZ PACKS?

A: Yes, there is a purchase limit of 2 Blitz Packs per transaction.

Q: I AM A BRAND PARTNER; WILL HAVING 1 BOX OF EHT (55 QV) QUALIFY ME TO “GET PAID”?

A: No, one (1) box of EHT will not generate enough Qualifying Volume (QV) to qualify you to get paid. In order to generate enough Qualifying Volume and be “active”, you must do the following:

• **Maintain 200 PQV in product sales to Personal Customers**

OR

• **Maintain 80 PQV from a personal product Auto-Delivery Order (ADO)**

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Q: WHERE DO I GO TO PURCHASE EHT?

A: Brand Partners and Preferred Customers can go to their Back Office shopping cart to purchase EHT or their ADO manager to add EHT to their recurring ADO.

New enrolling customers can purchase EHT from your personalized websites.

Q: HOW DO I PURCHASE EHT AT ADO PRICING?

A: In order to purchase EHT at ADO pricing, you must be an active Brand Partner/Preferred Customer. (Please refer to your Compensation Plan for more details on "active" status.)

Q: HOW DO I ADD EHT TO MY AUTO-DELIVERY ORDER (ADO)?

A: To add EHT to your ADO, log in to your Back Office and go to your ADO Manager. Add the EHT item to your existing ADO.

Q: I AM AN EXISTING BRAND PARTNER, BUT I DO NOT HAVE "ACTIVE" STATUS. DO I HAVE TO PURCHASE EHT AT RETAIL PRICE?

A: If you are an existing Brand Partner but have not been "active," you can purchase EHT at wholesale price.

Q: WHAT IS THE RETURN POLICY?

A: EHT will follow Nerium's existing product return policy. You can find the return policy at <http://www.nerium.com/returns>.

Q: WHAT COMMISSIONS WILL I EARN FROM EHT PURCHASES?

A: Eligible Brand Partners may earn commissions based on the CV and QV of their downline's product orders. Please see Compensation Plan for more details.

Q: ARE THERE CAB BONUSES/DIFFERENTIALS ON EHT ORDERS?

A: Eligible EHT orders placed on or after July 21, 2015 will be eligible for CAB and Differential Bonuses. (See Compensation Plan for more details on CAB and Differential Bonuses.)

	Brand Partner	Senior Brand Partner	Director	Senior Director	Executive Director	Regional Marketing Director	National Marketing Director
1 box of EHT	\$10	\$14	\$17	\$20	\$20	\$20	\$20
2 Pack	\$17	\$25	\$29	\$34	\$34	\$34	\$34
Complete Anti-Aging Pack	\$37	\$55	\$65	\$74	\$74	\$74	\$74

	3	6	9
1 box of EHT	\$14	\$17	\$20
2 Pack	\$25	\$29	\$34
Complete Anti-Aging Pack	\$55	\$65	\$74

Q: WHEN WILL EHT AGE-DEFYING SUPPLEMENT BE AVAILABLE IN CANADA AND MEXICO?

A: EHT is only available in the U.S. for the time being. Future market expansion is in progress.

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Q: WHAT MARKETING ASSETS CAN I USE TO MARKET EHT?

- Promo Flyer in Online Business Center
- EHT PowerPoint in Online Business Center and GoShow
- Promo Videos in Nerium Communications Center
- Promo Handout Card in Nerium Store
- Personalized website: yourusername.nerium.com
- EHT Splash Page: yourusername.buyneriumeht.com

We have also updated the Global Product Training Guide and the Opportunity PowerPoint in your Online Business Center for you to learn the top facts and selling points of EHT.

Q: HOW CAN I GET THE BEST RESULTS FROM TAKING EHT?

A: In order to gain the greatest results from EHT, it should be taken once a day and combined with a healthy balanced diet and exercise. Healthy fats such as avocados and nuts will aid in the absorption of EHT.

Q: HOW DO I KNOW EHT IS WORKING?

A: Based on qualitative feedback, some people may see benefits from EHT on the first day, while others may take weeks to notice benefits. These benefits can include increased energy, improved focus and thought process, better recall and quicker post-workout recovery.

Q: HOW OLD DO YOU NEED TO BE TO TAKE EHT AGE-DEFYING SUPPLEMENT?

A: For ages 18 and under, please consult your physician before using.

Q: HOW DO I STORE EHT?

A: EHT Age-Defying Supplement should be stored at room temperature. Store at 15°-30°C (59°-86°F). Protect from heat, light and moisture.

Q: WHAT IS THE SHELF LIFE OF EHT?

A: EHT Age-Defying Supplement has a shelf life of 2 years.

Q: IS EHT SAFE?

A: Yes. Each one of our ingredients has been rigorously tested for safety and is supported by decades of research.

Q: DOES EHT CONTAIN ANY ALLERGENS?

A: Nerium EHT does not contain any allergens.

Q: SHOULD I CONTINUE TO TAKE MY VITAMIN AND MINERAL SUPPLEMENTS WITH EHT?

A: Absolutely. EHT Age-Defying Supplement can be used in conjunction with other supplements and vitamins.

Q: CAN I TAKE EHT WITH MY CURRENT MEDICATION(S)?

A: While EHT has no known interactions, it is always best to consult your doctor before beginning a new course of supplementation.

Q: CAN I TAKE MORE THAN ONE EHT TABLET PER DAY?

A: We recommend taking one tablet per day. For further information, please follow the instructions on package.

Q: DOES EHT CONTAIN WHEAT, GLUTEN, DAIRY, FILLERS, ETC.?

A: EHT does not contain wheat, gluten, dairy or fillers.

Q: IS EHT KOSHER?

A: Nerium EHT is not kosher.

Q: CAN I TAKE IT WITH OTHER SOURCES OF ENERGY?

A: EHT Age-Defying Supplement can be taken with other supplements. However, if you're taking something specific and have questions, please consult your physician before use.

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Q: WHAT ARE THE BEST TIMES TO TAKE EHT AGE-DEFYING SUPPLEMENT?

A: We recommend that you take EHT in the morning.

Q: IS THERE A TOLERANCE THAT FORMS OVER TIME?

A: We do not have any evidence of a tolerance for EHT being developed overtime.

Q: IS EHT PHYSICALLY OR PSYCHOLOGICALLY ADDICTIVE?

A: No.

Q: WILL EHT ALTER MY MOOD/EMOTIONS?

A: No.

Q: WHERE DO YOU SOURCE YOUR INGREDIENTS?

A: EHT ingredients are sourced from reputable, food approved vendors and are selected solely on the basis of quality and purity.

Q: DOES NERIUM MANUFACTURE EHT?

A: No. Nerium does not manufacture EHT. EHT Age-Defying Supplement is manufactured by a Nerium approved, vetted and audited supplement manufacturer that follows best manufacturing practices.

Q: WHAT QUALITY CONTROL GUIDELINES ARE FOLLOWED THROUGHOUT THE MANUFACTURING PROCESS?

A: EHT Age-Defying Supplement is manufactured at a GMP facility certified by the NJ Department of Health. As such, it complies with regulations and guidelines through the Product Life Cycle to ensure high quality standards.

Q: WHAT ARE CURRENT GOOD MANUFACTURING PRACTICES (CGMPs)?

A: The Dietary Supplement Current Good Manufacturing Practices (cGMPs) requires those who manufacture, package, label or hold a dietary supplement to establish and follow current Good Manufacturing Practices to ensure the quality of the dietary supplement and to ensure that the dietary supplement is packaged and labeled as specified in the master manufacturing record. The cGMP regulations are established by the FDA.

Q: WHAT OTHER CERTIFICATIONS DO THE MANUFACTURERS OF EHT HAVE?

A: Other certifications include the National Sanitation Foundation GMP, registered with Canadian Natural Health Products and Certified Organic Handler by the U.S. National Organic Program. An initial lot of EHT was also granted a Drug Free Batch Certification in July 2015. This lot to lot 3rd party certification assures EHT is free of banned substances and other harmful agents that can lead to health concerns or positive drug tests

Q: LOOKING AT THE INGREDIENTS LIST I NOTICED THAT TITANIUM DIOXIDE IS INCLUDED. I RECENTLY READ THAT NO LONG-TERM STUDY HAS BEEN DONE, BUT ONE STUDY SUGGESTED THAT IT WAS CARCINOGENIC.

A: Even though titanium dioxide has been characterized by IARC (International Agency for Research on Cancer) as a possible carcinogen, this classification only applies when the raw material is inhaled (occupational exposure), not ingested. The Joint Committee on Food Additives has reviewed the safety of titanium dioxide and found it safe for use in food applications.

Q: ON READING THE INGREDIENT LIST OF EHT, I CAME ACROSS TALC. ISN'T TALC QUITE A DANGEROUS SUBSTANCE TO BE TAKING EVERYDAY, ESPECIALLY IN THE FORM OF A NUTRITIONAL SUPPLEMENT?

A: Talc is an ingredient widely used in personal care, drugs and food products with a good safety profile supported by various studies conducted by agencies and government bodies. However, sometimes questions arise regarding the potential contamination with asbestos which is considered hazardous to health. Currently, any talc used industry wide is required to be asbestos free.