



TIME TO SHINE MAY PROMOTION

Q: WHAT IS THE TIME TO SHINE MAY PROMOTION?

A: For existing and new Brand Partners-enroll two or more personal new Brand Partners with 500 QV each between May 1-May 31 and you will earn a Nerium Branded watch.

Q: DO I NEED TO BE ACTIVE TO EARN THIS PROMOTION?

A: Yes, you must be active with at least 80 ADV or 200 PQV.

Q: IS THE TIME TO SHINE PROMOTION AVAILABLE TO ALL MARKETS?

A: This promotion is available to active BPs in the United States, Canada, Mexico, and Colombia.

Q: CAN I ENROLL A NEW BP IN MAY WHO IS FROM A COUNTRY THAT IS NOT PARTICIPATING IN THIS PROMOTION?

A: Yes, the BPs that you enroll in May can be from any of Nerium's open markets. The BP earning the promotion must be a US, Canada, Mexico or Colombia BP.

Q: CAN A BP ENROLL IN MAY 2017 AND THEN ENROLL THEIR TWO BPS WITH THE 500 QV TO EARN THE WATCH?

A: Yes, this promotion is available to both new and existing BPs who meet the requirements of the promotion.

Q: DO MY TWO NEW BPS THAT I ENROLL IN MAY HAVE TO ENROLL WITH 500 QV?

A: No, the new BPs must have 500 QV by May 31, 2017.

Q: WHAT COUNTS TOWARDS THE 500 QV REQUIREMENT FOR THE TWO BPS?

A: Enrollment orders and personal purchases count toward the 500 QV requirement. Volume from new customers does not apply.

Q: CAN A PC UPGRADE TO A BP IN MAY AND COUNT AS ONE OF MY TWO BPS?

A: Yes, PCs can upgrade to BP in May and will count if they have 500 QV by May 31, 2017. Any PC volume they have in May will not count towards the 500 QV as a BP.

Q: DO MY TWO NEW BPS IN MAY NEED TO BE NLC QUALIFIED TO GET THE FREE GET REAL REGISTRATION?

A: No, only the BP earning the promotion (the enroller) needs to be NLC qualified in May.

Q: DO BPS EARNING THE PROMOTION NEED TO BE NLC QUALIFIED?

A: Yes, BPs must be NLC qualified in May, in addition to enrolling two new BPs with 500 QV.

Q: DOES LEADER LEVERAGE APPLY FOR THIS PROMOTION?

A: Yes, 1-Star and 2-Star NMDs may use leader leverage to be NLC qualified. 3-star NMD's will need to be paid as 3-star and above to qualify for NLC in May.

Q: CAN A BP EARN ADDITIONAL REWARDS FROM THIS PROMOTION?

A: No, a BP cannot earn multiple watch rewards. The maximum amount of watch rewards is one per account holder.

Q: WHEN WILL THE WATCH BE MAILED TO THOSE WHO EARNED THE REWARD?

A: The Nerium logo watch will be mailed to the address on file 6-8 weeks after the promotion has ended. Please make sure the address on file in your Online Business Center is accurate to ensure your watch is delivered to the correct address.

Q: WHEN WILL MY NEW BPS SEE THEIR GET REAL TICKET IN THEIR ONLINE BUSINESS CENTER?

A: The Get Real tickets will be in the new BP's Online Business Center by mid June.

Q: WILL PROMOTION EARNERS BE NOTIFIED WHEN ALL REQUIREMENTS ARE MET?

A: Yes, a congratulations email will be sent to reward earners and a Nerium blog post will be published recognizing the earners no later than June 12, 2017.